

Edgar Martin López Núñez

Systems Administrator

IT Systems Administrator

Resourceful System Administrator consistently responds to wide range of technical challenges with focused and creative approach. Highly effective at problem solving and decision making. 8 years of progressive IT experience.

Personal Info

Email

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Phone

+52 446 102 9670

Skills

Cloud services

Virtualization

Firewalls

Jira

Solutions deployment

VMWare

MySQL/MariaDB/SQL Server

VoIP Management

Microsoft Technologies

PMS

Windows Server 2012+

Debian/CentOS/Ubuntu

VEEAM Backup Software

Ubiquiti Technologies

Fortigate Basics

Web Server Management

Languages

Spanish



English



Hobby/Interest

Tasks automation, learn multiple fields, games

Work History

2023-02

- present

IT Systems Administrator

RIA Money Transfer, Queretaro

- Researched and recommended new technologies and strategies for improving system performance.
- Implemented and maintained virtual private networks.
- Devised scripts and automation tools to improve system efficiency.
- Implemented, developed and tested installation and update of file servers, print servers and application servers.
- Diagnosed and resolved hardware and software issues.
- Diagnosed and executed resolution for network and server issues.
- Resolved issues and escalated problems with knowledgeable support and quality service.

2020-03

- 2023-02

IT Coordinator

FUJITAYA Queretaro, Queretaro

- IT inventory Management System implementation.
- IT processes implementation.
- MS O365 tenant management(Sharepoint, Office 365, PowerAutomate, etc.)
- Server management (Windows server 2012 R2, 2016, CentOS).
- CCTV & VoIP management and installation (HikVision, XORCOM).

2019-06

- 2019-12

Help Desk Analyst

Autopartes NAPA Mexico, Queretaro

- L1 & L2 support for stores around the country.
- Customer issues registration and tracing.
- New requirement analysis and scaling.
- Domain migration.
- Network and security report and scaling in all the stores.
- IT equipment configuration, maintenance, and distribution.

2017-09

- 2019-05

IT Coordinator

Renault Queretaro, Queretaro

- ERP support.
- Weekly activities report.
- IT inventory management.
- IT budget saving plan implementation.
- L1&L2 support on 2 branch offices.
- IT process optimization.
- Backup system plan implementation.

Education

2012-01

- 2016-01

Information Technology and Communication Engineering

UTEQ, Q