EDGAR MARTIN LOPEZ NUÑEZ

JR WEB DEVELOPER & SYSTEM ADMINISTRATOR

PROFILE

A versatile, analytical and organized IT Administrator and web developer, passionate about ease of use and automation of IT processes.

CONTACT

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📍 Queretaro, Mexico
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EDUCATION

2012 - 2016: Information Technology and Communication Engineering - UTEQ

LANGUAGES

Spanish: Native
English: B2 – Intermediate
https://www.efset.org/cert/3ugLD3

HOBBIES

Learn new topics, improve everyday processes, relax when necessary.

SKILLS SUMMARY

MySQL/MariaDB | **SQL Server** | **Ticket Systems** | **VOIP Management** | **Office 365** | **ERP** | **PMS** | **VMWare** | **Windows Server 2008/2012/2016** | **Debian/CentOS/Ubuntu** | **PHP**

LATEST EXPERIENCE

System Administrator

📅 Mar 2020 - Present 📍 Queretaro. Mexico 🏢 Roygent Parks QRO
- ✓ IT inventory Management System implementation(PHP based).
- ✓ VOIP configuration and management.
- ✓ SITE network, servers, audio system and phone management.
- ✓ Support ticket system implementation(PHP based).
- ✓ Weekly activities report.
- ✓ Hotel PMS support.
- ✓ Customer request registration system and report generation tool development and implementation(Developed on PHP).

Help Desk Analyst

📅 Jun 2019 – Dec 2019 📍 Queretaro, Mexico 🏢 Autopartes NAPA Mexico
- ✓ L1 & L2 support for stores around the country.
- ✓ Customer issues registration and tracing.
- ✓ New requirement analysis and scaling.
- ✓ Domain migration.
- ✓ Network and security report and scaling in all the stores.
- ✓ IT equipment configuration, maintenance and distribution.

System Administrator

📅 Sep 2017 – May 2019 📍 Queretaro, Mexico 🏢 Renault Queretaro
- ✓ ERP support.
- ✓ Weekly activities report.
- ✓ IT inventory management.
- ✓ IT budget saving plan implementation.
- ✓ L1&L2 support on 2 branch offices.
- ✓ IT process optimization.
- ✓ Backup system plan implementation.

Freelance web developer

📅 Mar 2017 – Present 📍 Queretaro, Mexico 🏢
- ✓ Wedding site web application participation.
- ✓ 2 ecommerce websites developed
- ✓ 1 ecommerce website maintenance
- ✓ Several intranet sites.